



## HEARTLAND COMMUNITY ASSOCIATION AMENITY RULES



# Fitness Center Guidelines

Hours: 5 AM - 12 AM (For residents ages 18+)

Hours: 9 AM - 9 PM (For residents ages 14-17)

- In case of an emergency, call 911!
- **No guests** are permitted at any time in the fitness center.
- Children under 14 are not permitted in the fitness center for safety reasons. This includes toddlers and babies in strollers/carriers.
- **Access Cards are required for entry.** Residents should allow access to anyone who does not have a valid access card.
- Lights will automatically come on at 5:00 AM and shut off at midnight.
- Proper attire must always be worn (i.e., athletic shoes, shirts, shorts, and joggers).
- No equipment should be taken out of the facility.
- Weights should not be thrown or slammed to the ground at any time.
- All equipment must be returned to its appropriate place.
- All equipment malfunctions and concerns must be reported to the Heartland Community Association immediately.
- Vinyl surfaces must be wiped after each use, wipes provided.
- Limit time to 30 minutes on cardiovascular equipment during peak hours.
- Alcoholic beverages may not be consumed, or brought into the Fitness Center.
- Tobacco, smoking, vaping, drugs, or illegal substances of any kind are prohibited in the facility or on the grounds.
- No explicit/abusive language, loud radio, or excessive noise.
- Personal Training services are prohibited unless otherwise contracted by the Association.
- Doors may not be propped open at any time.
- Cameras are present in this facility.
- Lockers are available in the bathrooms during pool season only. You must provide your own lock and remove the lock daily after you complete your work out session.



- If your access card is lost, or possibly stolen, please contact the HOA office at 972-564-1511 to replace it.
- There is a \$25 charge for replacing the card.
- Failure to adhere to the guidelines may revoke fitness center privileges.
- Heartland Fitness Center is not staffed. Workout at your own risk.

If you have any questions or concerns, please contact us.



2009 Stonewood Ct, Heartland, TX 75126



972-564-1511



heartlandtx@ccmcnet.com



## HEARTLAND COMMUNITY ASSOCIATION AMENITY RULES



**Pool Hours:** 10:00 AM - 9:00 PM  
**Amenity Pools:** Closed Mondays for maintenance  
**Heartland Parkway Pool:** Closed Tuesdays for maintenance

# Pool Rules

- In case of an emergency, call 911!
- The pool schedule is subject to change.
- **For access to the pool, you must have your access cards with you.**
- Residents between the ages of 14-17 must relinquish their Heartland photo ID badge along with their access card to the gate monitor to enter the facility.
- Access cards and photo ID badges will be returned to the resident(s) when leaving the facility.
- Access Cards and photo ID badges will not be returned to anyone who is asked to leave and/or removed from the facilities.
- Residents 18 and over may be asked by staff to provide a photo ID to verify their age.
- Violation of pool rules may result in fines and/or privileges revoked.
- No children under the age of 14 will be admitted without adult (18 years or older) supervision.
- The Oasis pool has lifeguards, however, parents and guardians are responsible for the supervision of their children at all times. If the lifeguards have to leave the slides for any reason, the slides will be closed.
- Pool is available to Heartland residents ONLY and their guests. Guests are limited to 4 guests per household per day.
- Adult residents 18 and older must be present with guest and are liable for guest's actions.
- No one under 14 years of age is permitted in the pool without an adult 18 years or older. There must be one adult over 18 for every two children you bring to the pool if the children are under the age of six. The parent or person who brought the children to the pool must supervise the children at all times.
- Teens 14-17 years of age are permitted to access the pool, but must have a Heartland Community Association Photo ID and valid access card. Teens 14-17 are not permitted to bring guests into the pool at any time.

**Severe Weather** – Pool Management has the authority to shut down the pool for inclement weather during lightning and thunderstorms. If the drains are not visible, the pool will be shut down until they are visible.



Crandall Police Department/Security is authorized to remove any and all persons from the pool area for reasons deemed appropriate by the officer(s).

If you have any questions or concerns, please contact us to speak to our Community Standards team.



2009 Stonewood Ct, Heartland, TX 75126



972-564-1511



heartlandtx@cmmcnet.com



**Pool Hours:** 10:00 AM - 9:00 PM  
**Amenity Pools:** Closed Mondays for maintenance  
**Heartland Parkway Pool:** Closed Tuesdays for maintenance

## Pool Rules Continued

- Residents 18 and older are permitted to bring up to four (4) guests per household, per day. All guests must sign in and provide the required information to the pool monitor to gain access to the facility. Guests may be asked to provide photo identification to verify information.
- Children must be supervised at all times.
- All incontinent persons and children 3 and under are required to wear approved swim diapers.
- Proper swim attire must be worn in the pool. No changing clothing, swimwear, or diapers in the open at the pool facility. No cut-off jeans or pants, no denim or other shorts. Brazil/French-cut, thong style and/or revealing swim wear is prohibited. Male swimsuits are to cover undergarments in their entirety. Shirts may be worn in the pool provided that a swimsuit is worn under the shirt. Shirts must be made of a light color free from heavy dyes that may run when exposed to pool water. Any individual not abiding by these clothing requirements will be asked to leave the pool.
- No glass or clear plastic containers are allowed in this facility at any time.
- No alcohol may be consumed while using these facilities.
- No eating or drinking while in the pool water.
- Please dispose of trash in appropriate receptacles.
- No smoking inside the pool area which includes cigars, cigarettes, vaping and e-cigarettes, etc.
- No abusive language, loud music, or excessive noise.
- Keep off of the landscape beds.
- No rafts or flotation devices are allowed - Coast Guard approved life vests, pool noodles, arm floaties (water wings) and life jackets/vests are permitted at all times.
- Water toys designed for use in the water are permitted such as kickboards, beach balls, noodles and water balls.
- Footballs, soccer balls and tennis balls will not be allowed in the pool area.
- No bikes, skateboards, or scooters allowed in the pool area.
- No animals except service animals will be allowed in the pool area.
- For safety and to avoid injuries no jumping or playing on tables and stools in the activity pool. Running, diving, roughhousing and chicken fights are not permitted.
- Any person having a skin disease, open sores, inflamed eyes, nasal, ear infections or any other communicable disease is not allowed to use the pool.

If you have any questions or concerns, please contact us to speak to our Community Standards team.







## HEARTLAND COMMUNITY ASSOCIATION AMENITY RULES



# Water Slides

Water Slide Hours: 12:00 PM - 8:00 PM

- Slides are open ONLY when lifeguards are on duty – closed at all other times.
- Swimmers must be 48" tall to ride the slides.
- Riders must be in good physical condition and free from any physical limitations to participate. Pregnant women, persons with, or having a history of heart, back, neck, or joint problems should not ride.
- Obey lifeguards at all times.
- Do not enter the ride until the lifeguard tells you to do so. Start down the launch ramp only when the lifeguard signals you. **(Sit down facing forward, feet first, then lay on your back with your arms crossed on your chest and legs crossed at ankles).**
- No standing, horseplay, kneeling, spinning, or aggressive stunts.
- Do not run up or down the slide stairs.
- **ONE PERSON** down the slide at a time.
- Parents may not catch children at the end of the slides.
- No free swimming in the slide pool.
- No mats, lifejackets, or floats allowed on the water slides.



- Heartland Community Association assumes no responsibility for any personal injury to anyone resulting from the use of the pool, slides or facilities.
- Heartland Community Association assumes no responsibility for the loss, theft, or damage to personal property or items left in the pool. The Lost and Found will be emptied at the end of every Thursday.

If you have any questions or concerns, please contact us.



2009 Stonewood Ct, Heartland, TX 75126



972-564-1511



heartlandtx@ccmcnet.com